Date: December 19, 2019

To: Idaho Department of Correction SUD Provider Network

From: Idaho Department of Correction and BPA Health

Subject: IDOC FAQ

Dear Provider:

Idaho Department of Correction (IDOC) and BPA Health greatly appreciates our partnership with the SUD Provider Network. The purpose of this document is to answer the questions that have been received recently and since the 12/11/19 IDOC provider call.

This document may be updated as more information is available.

Q 1.   Will the six (6) month of bundled services include a GAIN authorization or just OP/IOP?

A 1.   **The six month bundle includes just treatment and recovery support services. If the GAIN is more than 6 months old, IDOC will authorize a new GAIN. It will be a separate authorization and not included in the 6-month authorization for treatment and RSS.**

Q 2.   What is the process for requesting additional funding at the end of the client's current authorization, specifically when a client is at the end of their stage 1 authorization?

A 2.   **Please follow the current process for continuation of services through BPA. The revised rate matrix bundled services will be pro-rated for a total of 6 months of treatment.**

Q 3.   Since the GAIN is waived for Parolee Aftercare authorizations, how are treatment plans and billing done without the diagnosis from the GAIN?

A 3.   **Providers in the BPA Health network are required and expected to use appropriate clinical practices when treating clients. This includes providing or obtaining a clinical assessment and developing a treatment plan for all cases.**

       Starting on 12/16/19, Parolee Aftercare will no longer be authorized. In a few instances, clients may receive funding for Rural Re-Entry Aftercare if they were denied Medicaid.

Q 4.   Will IDOC clients be released from prison with Medicaid already in place?

A 4.   **Starting in January, correctional case managers will have clients apply for Medicaid 30 days prior to their release. The client will still need to call self-reliance to update contact information and to confirm their release, please assist them to ensure this step is completed.**

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Q 5.   How will IDOC refer clients that have Medicaid to providers?

A 5.   **Clients who have Medicaid will be contacting the provider directly to set up services. Some PO's may reach out to the provider to let them know a client has been directed to contact them.**

Q 6.   What happens if a client refused or doesn't apply for Medicaid?

A 6.   **State funding is considered a funding source of last resort. All clients will need to apply for Medicaid. Id a client is eligible for Medicaid benefits, but declines Medicaid coverage, they will not be eligible for SUD funding.   Providers can collaborate with PO's to help encourage clients to apply.**

Q 7.   If an authorization is shortened in WITS, how will providers be notified?

A 7.   **When IDOC or BPA Health staff modify an authorization, a comment will be added in the authorization explaining the change.   The utilization of PDAP will be critical for you to identify a client's Medicaid status (see question 16 below for more information about PDAP). If you are aware of Medicaid coverage, please close the state authorization and bill all services under Medicaid to avoid a recoupment problem down the road.**

Q 8.   Do I have to do a GAIN?

A 8.   **If you receive an IDOC authorization in WITS for an assessment, IDOC expects a GAIN is going to be completed. GAINS must be completed for all PSI 19-2524 clients.**

Q 9.   Will the PSI GAIN be in WITS for us to access?

A 9.   **Yes, the GAIN will be available in WITS for providers to access if IDOC completed it. If it was done by another provider, that information should be included in the comment section of the authorization. If the client has Medicaid, the provider will need to follow up directly with that provider who completed the GAIN or alternative SUD assessment.**

Q 10.   Do I have to do both a CDA and GAIN?

A 10.   **The state funded system does not require a CDA. Please contact Optum for questions about CDA.**

Q 11.   Can case management be billed without the client present when completing status reports?

A 11.   **IDOC will continue to fund staffing units for completing the status report when the person is in an IDOC funded treatment episode. IDOC would appreciate the continued use of the status report for those funded by Medicaid, but this is a courtesy and convenience for the provider and PO. Completion of the status report is not required under Medicaid funding. Please contact Optum for questions about the reimbursement of case management under Medicaid.**

Q 12.   Will CADC's be able to treat Medicaid offenders after July 1st?

A 12.   **Please contact Optum for this inquiry.**

Q 13. Is safe and sober housing still available to Medicaid clients?

A 13. **Safe and sober housing is not a billable expense under Medicaid. IDOC will not be covering safe and sober housing in most circumstances, however, client can request 30 days of transitional housing through their PO.**

Q 14. Is safe and sober housing available to IDOC funded 19-2524 clients?

A 14. **IDOC has limited SUD treatment funding in the coming fiscal years. Requests for SSH will be reviewed on a case by case basis and a determination will depend on funding available. SSH for clients in IDOC funding remains the same, up to 60 days total including any transitional housing that has been utilized.**

Q 15. Will authorizations be backdated to the 1st if the client's Medicaid was stopped?

A 15. **Providers should be utilizing PDAP to check the client's Medicaid status on a regular basis. If client is still eligible for 19-2524 funding, which means they were sentenced to probation within the last six months, they may be eligible for some IDOC SUD treatment funding. Providers should submit NTA to BPA or send an encrypted email to idocsud@idoc.idaho.gov with the date treatment episode started and an ASAM 6 Dimension Update for review by IDOC.**

Q 16. How do I get access to PDAP to check on Medicaid status?

A 16. **Information regarding PDAP can be found by watching the video for Healthcare Providers which is on the following link: https://medicaidexpansion.idaho.gov/HomePage/ProviderInfo/tabid/4649/Default.aspx**

To obtain access to PDAP: An agency supervisor must email PartnerAccess@dhw.idaho.gov and include the following information:
   - **First and Last name**
   - **Business email address**
   - **Phone number**
   - **Organization**

Once the individual is given access to PDAP, they will receive an email with the URL and login instructions.